

## Spartan stores, inc.

# Overview

- Investment Highlights
- Retail and Distribution Segment Profiles
- Vision
- Strategy
  - Retail and Distribution
  - Acquisitions
- Management Changes
- Key Company Initiatives
- Financial Overview
- Summary



# Investment Highlights

- Strong regional food retailer and distributor, with significant growth opportunities as a result of:
  - Acquisition of retailers
  - Shift of business to higher margin segment of food industry
  - Synergies as a result of acquisition integration
  - Innovative grocery distribution marketing strategy



### Investment Highlights - Continued

- Restructured board and executive management team
- Strong market share positions in existing markets
- Adopting SFAS No. 142 will add materially to FY 2003 earnings

## Retail Segment



#### Retail Segment - Continued

- \$1.5 billion of pro forma revenues for the last 12 months
- Operates: 102 grocery stores and 25 deep discount food/drug combo stores
  - 37 stores throughout northern and central Michigan
  - 19 stores in metropolitan Grand Rapids, Michigan
  - 71 stores in southern Michigan, Toledo, Ohio and central Ohio markets
- Neighborhood market strategy has been an effective competitive approach against Meijer, Wal-Mart and Kroger



#### Retail Segment - Continued

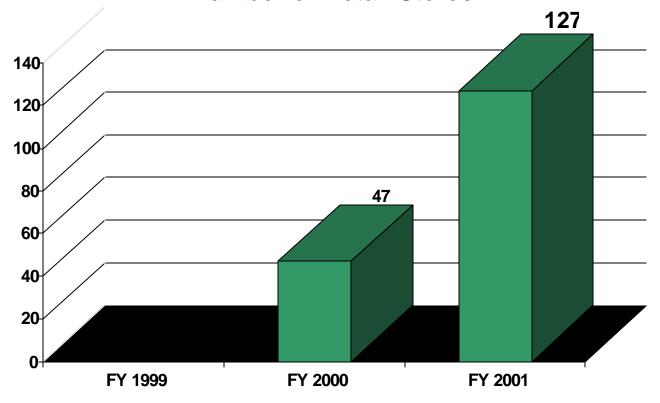
- Grocery Store Format
  - Sizes range from 16,000 to 60,000 sq. ft.
  - Average 40,000 sq. ft.
  - Significant "niche" between 100,000+ sq. ft. supercenters and 10,000 sq. ft. convenience stores
- Food/Drug Combo Store Format
  - Sizes range from 10,000 to 50,000 sq. ft.
  - Average 29,000 sq. ft.
  - Niche marketing opportunity between the traditional supermarket and the drug store
  - Limited product assortment at a substantial discount



### Retail Segment - Continued

Retail store growth from 0 to 127 since January 1999

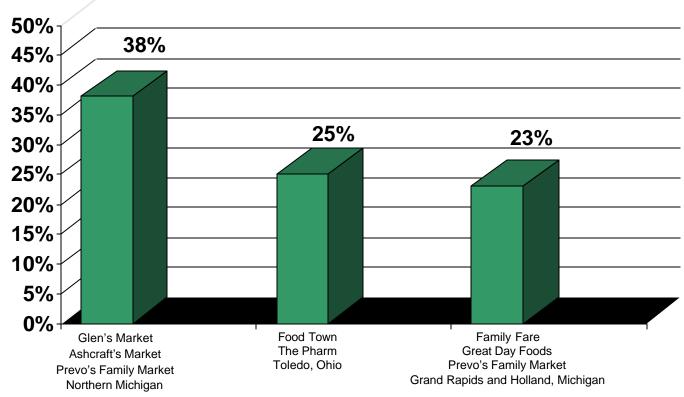
Number of Retail Stores





### Metropolitan Market Share

Spartan's retail grocery stores have strong market share in their specific markets





## Distribution Segment



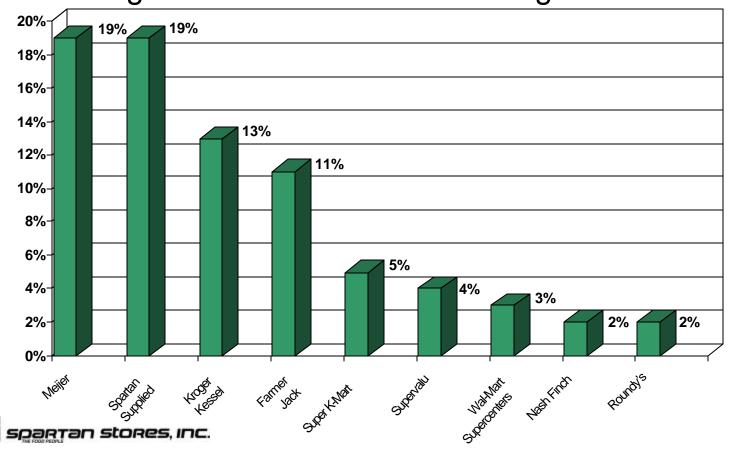
#### Distribution Segments

#### **Grocery Distribution**

- \$1.2 billion of pro forma revenues for the last 12 months
- Extensive private label offering (approximately 2,400 SKU's) generating higher margins
- Serve approximately 350 independent locations in Michigan, Indiana and Ohio
- Distribution facilities total approximately 2.1 million sq. ft. with locations in: Grand Rapids and Plymouth Michigan and Toledo, Ohio

### Michigan Market Share

Spartan Stores supplied and owned grocery stores have a leading retail market share in Michigan



#### Distribution Segments - Continued

#### **Convenience Distribution**

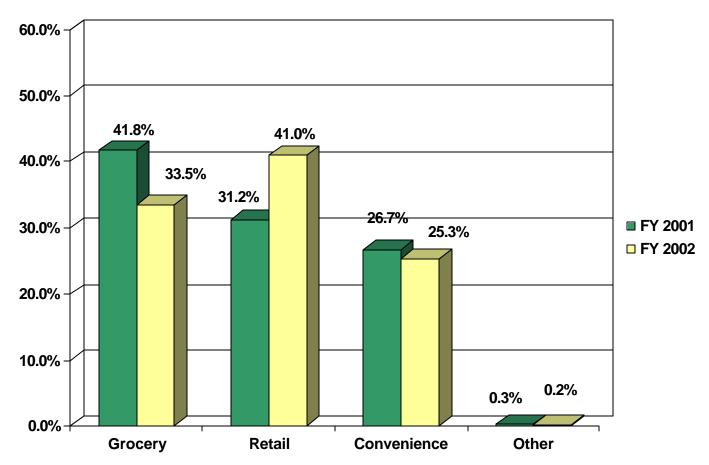
- \$902 million of revenues for the last 12 months
- Serve 6,600 locations in 8 states (Michigan, Georgia, Indiana, Kentucky, Ohio, Pennsylvania, Tennessee and West Virginia)
- Distribution facilities total 340,000 sq. ft with locations in (Grand Rapids, Michigan; Gahanna, Ohio and Louisville, Kentucky)

# Company Vision

- A dominant regional food retailer operating neighborhood markets with the scale and efficiency of a self-distributing chain
- "Essential" to our distribution customers' success
- An industry leader in efficiency and profitability

### Strategic Transformation -- Sales Mix

#### 3rd Quarter





### Retail Segment - Strategy

#### Neighborhood Market

- Capitalize on franchise established by acquisition targets, while delivering the scale and efficiencies of a self-distributing chain
- The alternative to the "supercenters" points of difference
  - Convenient locations
  - Personalized service
  - Targeted merchandise selection recognizing unique demographics
  - Superior quality "branded" offerings
  - Deliver variety, quality, freshness and value to draw customers



### Retail Segment - Strategy

#### Neighborhood Market - Continued

- Promotional strategy
  - High/low promotional merchandising message
  - Comprehensive background pricing program
  - Enhance margin and sales by establishing "value" as the focus of marketing
- Expand successful multi-tiered private label program
  - Build brand and store loyalty
  - Higher margins
- New store program
- Common technology and best practices



#### Distribution Segment - Strategy

- Leverage strength as a top grocery and convenience store distributor to add value to our independent retail customers
- Leverage our relationships with our existing and future customers to provide a foundation for future growth
- Continue to rationalize products, services and operations to be the most cost effective distributor in markets served
- Establish common technology platform

#### Distribution Segment - Strategy

- Retail Marketing Network
  - Enhance sales and margin growth
  - Guaranteed execution to manufacturer leveraging our buying power
  - Reduces distribution and transportation costs
  - Increased impact of promotions across network
  - Reduced administrative cost for network participants
- Bridge between traditional distribution customers and acquired chains



#### Acquisition Strategy

- A key element to earnings growth
- Acquisition criteria
  - Exit strategy of choice for independent grocery retailers operating neighborhood supermarkets in contiguous markets throughout the Midwestern United States
  - Profitable stores that can benefit from more efficient management and increased buying leverage
  - Accretive to earnings within 12 to 24 months
- Acquisitions will be targeted to add an additional 5%-10% revenue growth annually



## Acquisition Strategy - History

|                          | Acquisition Date | Number of Stores |
|--------------------------|------------------|------------------|
| Ashcraft's Market        | January 1999     | 8                |
| Family Fare Supermarkets | March 1999       | 13               |
| Glen's Markets           | May 1999         | 22               |
| Great Day Food Centers   | December 1999    | 3                |
| Food Town                | August 2000      | 71               |
| Prevo's Family Markets   | March 2001       | 10               |



#### Management Changes

#### Assembled additional talent to ensure success

- EVP and CFO (K-Mart)
- EVP of Sales and Marketing (Raley's)
- VP of Finance (SaraLee)
- VP of Spartan Retail Store Operations (H.E.B.)
- VP of Perishable Merchandising (Meijer)
- VP of Non-Perishable Merchandising (Safeway)
- Treasurer (Geisinger/Servistar)
- Director VP of Food Service Operations (H.E.B.)
- Director VP of Pharm Store Operations (Phar-Mor)
- Director of Category Mgmt. and Pricing (Grand Union)
- Senior Manager, Category Management (Von's Grocery)



#### Corporate Structural Changes

- Stock Incentive/Stock Bonus Plan
- Inside ownership requirement
- Board composition
- Reorganization of merchandising function
- Dedicated resource for vendor contract negotiation

## Key Company Initiatives

- Ohio market strategy
- Category management
- Supply chain efficiencies
- Corporate cost reduction

# Ohio Market Strategy

- Product-line review
  - Top 100 generic pharmacy items
  - Differentiated needs of neighborhood markets
- Improved pricing system
  - Expand on price image
  - More competitively priced on high visibility items



#### Ohio Market Strategy - Continued

- Store training program
  - Improved focus on customer service
  - Entrepreneurial spirit in store managers
- Labor scheduling system
  - Improved allocation of associates
  - Better service for our customers



## Category Management

- Restructure of organization
  - VP of Non-Perishables/VP of Perishables
  - Alignment of replenishment buyers and category managers
    - More strategic view of category
    - Stronger focus on inventory control
- Focus on top 10 categories with greatest improvement potential
- Remainder of categories to be completed by 2nd Quarter 2004



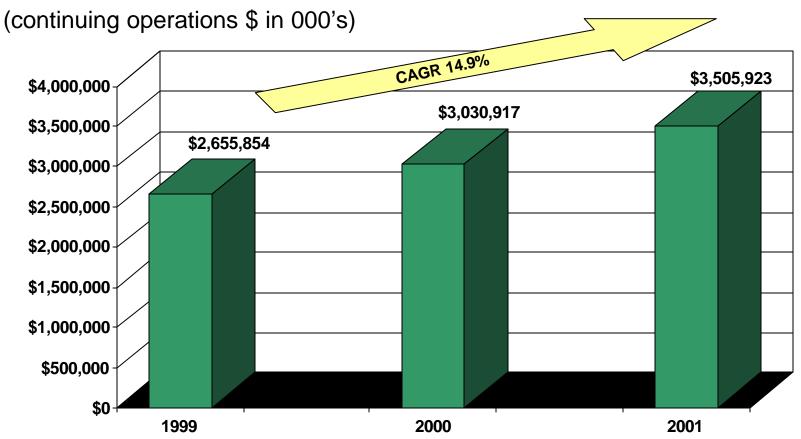
## Supply Chain Efficiencies

Distribution network reorganization

Redesign perishables value chain

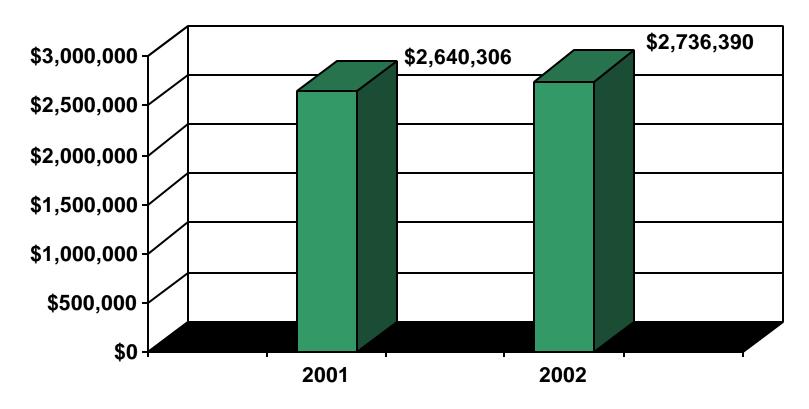
### Financial Overview - Continuing Operations

Spartan has realized compound annual sales growth of 14.9%



### Financial Overview - Continuing Operations

Spartan Stores realized 3.6% sales growth through the 3rd Quarter (continuing operations \$ in 000's)

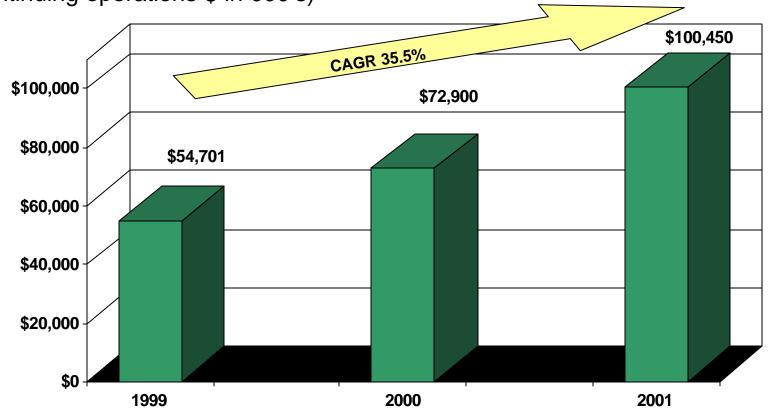




### Financial Overview - Continued

With compound annual EBITDA growth of 35.5%

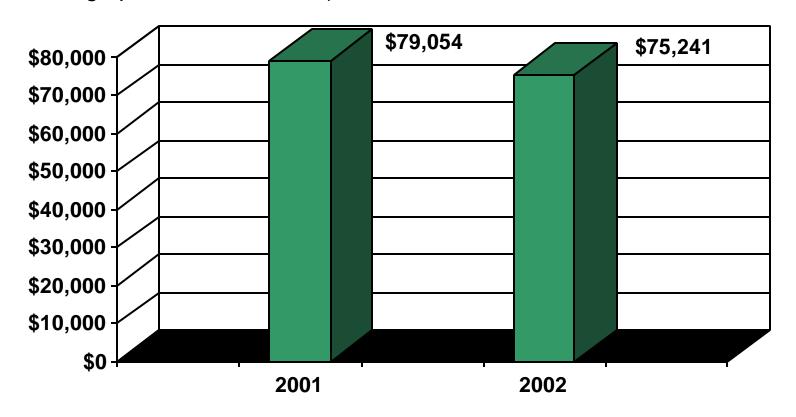
(continuing operations \$ in 000's)





### Financial Overview - Continued

EBITDA declined 4.8% through 3rd Quarter (continuing operations \$ in 000's)



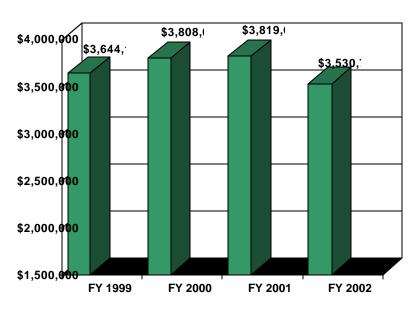


#### Financial Overview -- Pro Forma

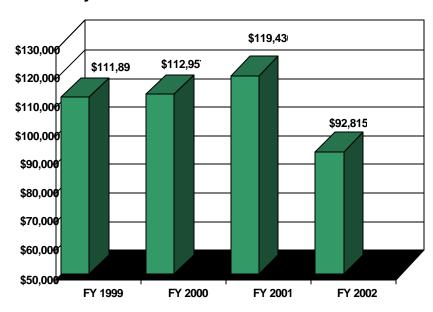
#### Pro Forma 1999 thru Pro Forma 2002

(continuing operations \$ in 000's)

#### Pro Forma Sales



#### Adjusted Pro Forma EBITDA





### Financial Overview - FY 2002 and FY 2001

#### Combined Balance Sheet (\$ in 000's)

|                                          | <u>Jan, 5 2002</u> | <u>Mar. 31, 2001</u> |
|------------------------------------------|--------------------|----------------------|
| Cash and Marketable Securities           | \$ 23,014          | \$ 43,555            |
| Other Current Assets                     | 315,704            | 280,124              |
| Other Assets                             | 186,866            | 191,876              |
| Net Property & Equipment                 | <u>271,545</u>     | <u>285,988</u>       |
| Total Assets                             | \$ <u>797,129</u>  | \$ <u>801,543</u>    |
| Total Other Current Liabilities          | \$ 184,741         | \$ 205,580           |
| Current Portion of Long-term Debt        | 33,704             | 38,478               |
| Long-term Debt & Capital Lease           |                    |                      |
| Obligations                              | 310,445            | 306,632              |
| Other Long-term Liabilities              | 32,360             | 32,440               |
| Total Shareholder's Equity               | <u>235,879</u>     | <u>218,413</u>       |
| Total Liabilities & Shareholder's Equity | \$ <u>797,129</u>  | \$ <u>801,543</u>    |



# Summary

- Accelerate sales and earnings growth through retail acquisitions
- Achieve synergies between retail and distribution operations
- Integrate, consolidate, and streamline operations
- Seize unique opportunities of leading regional market position
- Create long-term shareholder value

### Forward Looking Statements

This presentation contains forward-looking statements that involve significant risks and uncertainties. Actual results may differ materially from the results discussed in these forward-looking statements. Internal and external factors that might cause such a difference include, but are not limited to, competitive pressures among food retail and distribution companies, changes in the interest rate environment and general economic and market conditions, unanticipated difficulties assimilating and integrating acquisitions, unanticipated difficulties in retail operations, labor shortages or stoppages, and other factors described in the Spartan Stores' Annual Report on Form 10-K and other filings with the SEC. Spartan Stores disclaims any intention or obligation to update or revise any forward-looking statements.



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